

**The University of Texas at El Paso  
Electronic and Information Resources (EIR)  
Accessibility Exception Request**

**1. Requestor Information**

Name: Lisa Borden

Title: Librarian, Section Head

Department: Library

Phone Number: x6709

Email: lborden@utep.edu

**2. Description of EIR**

**Is the EIR:**

- Proposed purchase/renewal
- Under development
- Under revision
- Completed/acquired  
Completion date: \_\_\_\_\_

**EIR Type:**

- Web page
- Software application
- Electronic form
- Multimedia or video content
- Electronic document (PDF, MS Word, PPT, etc.)
- Information technology hardware or office equipment
- External electronic resource (subscriber databases)

**EIR Title:** Natural Medicines online database [Therapeutic Research Center, LLC (TRC)]

**EIR Brief Detailed Description:** Three (3) year renewal of Natural Medicines (online database) for use by Authorized Users, defined as full and part-time students and employees, including faculty, staff, researchers and independent contractors (acting as a faculty or staff member, executive officer, or member of the governing board of University), regardless of the physical location of such persons. Persons not affiliated with the University who are physically present in the University Library will be permitted to access the Licensed Materials through terminals and networked personal computers physically located within the University Library.

**The EIR is (enter X for all that apply):**

- Mission critical for service delivery
- Required to perform an essential job function
- Used for research

- Used in staff development or training
- Accessed by UTEP log-in only
- Other Log-in for students, employees. Non-affiliated persons can access information by physically visiting the Library and accessing the terminals and networked personal computers located within the University Library.

**Identify the Population & Number of Users:**

- Students All \_\_\_\_\_
- Faculty All \_\_\_\_\_
- Staff All \_\_\_\_\_

- General public
- Specialized group \_\_\_\_\_
- Other \_\_\_\_\_

**3. Contract Amount & Expiration Date of Exception:**

Contract amount: 4,690.29

Anticipated date of expiration: July 31, 2025

#### 4. Justification for Exception

Describe the significant difficulty and/or expense in achieving accessibility and how often the EIR is accessed:  
Usage statistics report from University Library Acquisitions (FYE 2020-2021): Total page views = 2,373

Do similar products exist?  Yes  No

If yes, what is the name of the product and what is the associated cost:

#### 5. Alternative Methods

Describe how alternative access is to be provided including the time and expense required to implement the alternate access (Alternate access methods include voice, fax, teletypewriter, internet posting, captioning, text-to-speech synthesis, and audio description):

This is an online database with no other alternative method of accessing.

Contractor offered the following for inclusion in the agreement:

Contractor provided electronic and information resources provided under the agreement do not fully conform to WCAG 2.0 AA. Contractor shall provide a Voluntary Product Accessibility Template (VPAT) documenting compliance and non-compliance with Section 508 standards. Contractor agrees to use its reasonable efforts to promptly resolve an end-user's complaint regarding accessibility of Contractor's products or services. If Contractor is not able to promptly resolve an end-user's complaint regarding accessibility of Contractor's products or services, then University may terminate the Agreement immediately.

#### 6. Approval/Denial

Requestor's signature: <i>Lisa M. Borden</i>	Date: 9/29/2022
Department Head/Chair Approval: <i>Harvey Castellano</i>	Date: 10/3/2022
Vice President/Dean Approval:	Date:
Luis Hernandez, VPIRP Approval: <i>Luis Hernandez</i>	Date: 10/10/2022