# **UTEP Student Helpful Resources**

# ACADEMIC

From academic advising to writing assistance, the following services are available to assist you in meeting your academic goals and overcoming educational challenges.

## Academic Advising Center

2060 Hawthorne Street, 1st floor (915) 747-5290 • https://utep.edu/advising

Office of the Registrar: Course Registration and Transcripts 601 Schuster Avenue Mike Loya Academic Services Bldg., Room 107 (915) 747-5544 • www.utep.edu/student-affairs/registrar

Graduate School 601 Schuster Avenue Mike Loya Academic Services Bldg., Room 223 (915) 747-5491 • https://utep.edu/graduate

Honors Program 500 W. University Avenue Administration Building, Room 310 (915) 747-5858 • https://utep.edu/honors

## Library

1900 Wiggins Way (915) 747-5643 or 5638 (call) OR (915) 249-3383 (text) https://utep.edu/library

Math Resource Center for Students or MaRCS (undergraduate math tutoring) 1900 Wiggins Way • Library, Room 218

(915) 747-5366 • https://utep.edu/marcs

Miner Athlete Academic Center (for Student Athletes) 2060 Hawthorne Street, Academic Advising Building, 2nd floor (915) 747-5668 https://utepathletics.com/sports/2017/6/7/ school-bio-academic-center-html

# Miner Learning Center

(undergraduate tutoring) 2401 Hawthorne Street • Prospect Hall, 3rd floor (915) 747-6008 • www.utep.edu/mlc

Office of International Programs & Study Abroad

351 W. University Avenue • Union East Building, Room 203 (915) 747-5664 • www.utep.edu/student-affairs/oipsa

#### Student Success Helpdesk

A resource available to assist students when faced with any kind of barrier to their academic success. 2060 Hawthorne Street • Academic Advising Building, 1st floor (915) 747-8887 • www.utep.edu/advising

#### **Technology Assistance**

Help Desk or Technology Support Center and Computer/Printing Labs (in 23 buildings) 1900 Wiggins Way • Library, Room 300 (915) 747-4357 (HELP) • https://utep.edu/technology

## University Writing Center

(tutoring for all writing projects/assignments) 1900 Wiggins Way • Library, Room 227 (915) 747-5112 • http://uwc.utep.edu

# ENGAGEMENT

These offices are two of many at UTEP that provide meaningful experiences designed to enhance campus and community engagement while developing inclusive leadership skills.

## **Center For Civic Engagement**

(for volunteering opportunities) 2150 Wiggins Way • Benedict Hall, Room 101 (915) 747-7969 • https://utep.edu/cce Student Engagement & Leadership Center
(Leadership Development, Student Organizations, Fraternity and Sorority Life, etc.)
351 W. University Avenue • Union West, Room 106
(915) 747-5670 • www.utep.edu/student-affairs/selc



THE UNIVERSITY OF TEXAS AT EL PASOT

UNION EAST, ROOM 301 • 351 W. UNIVERSITY AVE. 915-747-5076 • WWW.UTEP.EDU/STUDENT-AFFAIRS

# FINANCIAL

We want to make sure that the cost of your education does not stand in the way of your goals. These services will help finance your education and aid in navigating economic obstacles that may arise.

## Child Care

YWCA University Heights Early Learning Academy 315 W. Schuster • (915) 747-6000 www.utep.edu/student-affairs/early-learning-academy

**Food Pantry** Memorial Gym, Room 105

Food Service Locations (low cost dining options)

- 1. Union East (Pick 'N' Shovel, Chick-Fil-A, Pizza Hut Express, Starbucks, Jamba Juice, Hissho Sushi, etc.)
- 2. El Paso Natural Gas Center (El Sazon Minero & Quiznos)
- 3. Library (Jazzman's Café and Bakery)
- 4. Bookstore (Einstein Bros Bagels)
- 5. Health Sciences and Nursing Building (Sandella's Café)
- 6. Chemistry and Computer Science Building (Starbucks)
- 7. Kiosk refreshments are also located in the Education Building (Simply To Go) and the Campbell Building

# Foster, Homeless, Adopted Resources

2060 Hawthorne Street, 1st floor (located inside the Academic Advising Center) (915) 747-5290 • https://utep.edu/fhar

# Office of Financial Aid and Office of Scholarships

601 Schuster Avenue Mike Loya Academic Services Bldg., Rooms 204 & 202 (915) 747-5204 or 5478 www.utep.edu/student-affairs/financialaid www.utep.edu/student-affairs/scholarships

Residence Life: Student Housing (Miner Village, Miner Heights, and Miner Canyon) 2401 N. Oregon St. (915) 747-5352 • www.utep.edu/student-affairs/housing

University Career Center: Student Employment 351 W. University Avenue • Union West, Room 103 (915) 747-5640 • www.utep.edu/student-affairs/careers

# **SAFETY & SUPPORT**

Providing a safe and supportive environment is a priority at UTEP. The following services are here to ensure campus safety and assist with any personal challenges that may come up while enrolled at UTEP.

# Campus for Advocacy, Resources, and Education (CARE)

(providing services to UTEP students, staff, and faculty who have been impacted by any crime) 1101 N. Campbell St., Rooms 100-103 (915) 747-7500 • www.utep.edu/care

# **Campus Police**

3118 Sun Bowl Drive (915) 747-5611 • https://utep.edu/police **911 for all emergencies** 

## Center for Accommodations and Support Services (CASS)

351 W. University Avenue • Union East, Room 106 (915) 747-5148 • www.utep.edu/student-affairs/cass

# **Counseling and Psychological Services**

351 W. University Avenue • Union West, Room 202 (915) 747-5302 • www.utep.edu/student-affairs/counsel

## Dean of Students Office

351 W. University Avenue • Union West, Room 102 (915) 747-5648 www.utep.edu/student-affairs/dean-of-students-office

## **Environmental Health and Safety**

1850 Wiggins Way, Carl Hertzog Building, Room 170 (915) 747-7124 • https://www.utep.edu/ehs

# **Information Center**

351 W. University Avenue • Union Building East, 1st Floor (across from Union Cinema) (915) 747-7656 or 5711

# **Military Resource Center**

(for military resources) 2051 Wiggins Way • El Paso Natural Gas Conference Center (915) 747- 5342 • www.utep.edu/student-affairs/mssc

# **Military Student Success Center**

(for military benefits certification) 1900 Wiggins Way • Library, Room 205A (915) 747- 5342 • www.utep.edu/student-affairs/mssc

# Office of Student Conduct & Conflict Resolution (OSCCR)

(student conduct, scholastic dishonesty, etc.) 351 W. University Avenue • Union East, Room 303 (915) 747-8694 • www.utep.edu/student-affairs/osccr

## Parking and Transportation

(for Miner Metro Shuttle, parking permits, etc.) 601 Schuster Avenue Mike Loya Academic Services Bldg., Room 122 (915) 747-5724, 6161, or 5800 • http://parking.utep.edu

## Student Health and Wellness Center

351 W. University Avenue • Union East, Room 100 (915) 747-5624 • www.utep.edu/chs/shc

## **Title IX Investigations**

(stalking, domestic or dating violence, sexual harassment or assault, etc.)

Sandy Vasquez, Assistant Vice President

Title IX Coordinator for Faculty and Staff Investigations Kelly Hall, Room 302 • (915) 747-5662

# Catie McCorry-Andalis,

**Dean of Students and Associate Vice President** Deputy Title IX Coordinator for Education and Outreach Union West, Room 102 • (915) 747-5648

# Charlie Gibbens, Assistant Vice President

Deputy Title IX Coordinator for Student Investigations Union West, Room 102 • (915) 747-5648