

SUPPORT AND RESOURCES

for international students, scholars and undocumented students

The University of Texas at El Paso is committed to helping our students be successful academically, professionally and socially during their time at college. There are times when our students experience difficulties that disrupt their academic, professional and personal lives, and rely on faculty and staff for assistance. Events such as the issuance of executive orders and/or proposed policy changes by the White House is one example of such disruptions.

The UTEP community is greatly enriched by students and scholars from around the world. We value the contributions these individuals make to our university community and take seriously our responsibility to promote inclusivity and respect. The diversity of backgrounds, thoughts and ideas is central to the institution's mission of providing a high-quality educational experience for all members of the campus community.

The following offices have identified key resource staff members to assist our international students and scholars as well as undocumented students with questions or concerns about their specific circumstance.

OFFICE OF INTERNATIONAL PROGRAMS AND STUDY ABROAD

Union Building East, Rm. 203 | oiip@utep.edu | 915-747-5664 | utep.edu/oiip

The Office of International Programs and Study Abroad assist students and scholars in navigating the complex US government immigration regulations by advising them on their educational, financial, personal and social concerns in relation to their status in the US. The staff also support students and scholars with specific work authorization in order to be employed on-campus or applying for Curricular Practical Training (CPT) and Optional Practical Training (OPT) in order to work off-campus. The office administers the PASE tuition discount program for Mexican nationals, sponsors programs and activities that help students expand their cultural awareness and understanding of their connection to the global community, facilitates international education opportunities through study abroad/study away programs, coordinates activities leading to the recruitment of international students, and houses a Passport Acceptance Facility.

COUNSELING AND PSYCHOLOGICAL SERVICES

Union Building West, Rm. 202 | 915-747-5302 | utep.edu/counsel

Miner Crisis Talk Line (available 24 hours a day/7 days a week and holidays: (915) 747-5302

Counseling and Psychological Services (CAPS) offers confidential counseling to UTEP students in English and Spanish. CAPS provides individual, group and career counseling, psychological evaluations, workshops, and trainings for currently enrolled students. For faculty and staff, CAPS offers consultation services and suicide prevention trainings. Students who are in crisis are welcome to contact our office and speak to a counselor. UTEP students can also access a 24-hour crisis line. These two services can be accessed by calling CAPS office at 747-5302. Our office is open Monday and Tuesday from 8am to 7pm during the fall and spring semesters and Wednesday – Friday from 8am to 5pm. Summer hours are Monday – Friday from 8am to 5pm. Students are welcome to call our office to make an appointment.



DEAN OF STUDENTS OFFICE

Union Building West, Rm. 102 | DOS@utep.edu | 915-747-5648 | utep.edu/dos

The Dean of Students Office helps students and their families navigate the campus community and find the resources needed to be successful academically, professionally and socially while enrolled at UTEP. The Office also coordinates and approves university organized student domestic and international travel. Requests from federal agents pertaining to international students or undocumented students should be routed to the Dean of Students office for follow-up.

Student Outreach & Support (SOS) Program

The SOS team coordinates proactive and follow-up case management support services for students referred for personal, emotional, and academic concerns. SOS staff coordinates care across campus resources such as Emergency Aid Network, Academic Advising units, Counseling and Psychological Services, Center for Accommodations and Student Support, Miner Learning Center, and Student Health and Wellness Center.

UTEP Food Pantry

All current students can access non-perishable food and toiletry products through the UTEP Food Pantry. Available weekdays in Memorial Gym, students can check utep.edu/foodpantry for the most current hours of operations and resources available.

ACADEMIC ADVISING CENTER

2060 Hawthorne Street, 1st Floor | eadvise@utep.edu | 915-747-5290 | utep.edu/advising

The Academic Advising Center provides individualized advising support and resources to UTEP Students, and offers several specialized student support programs.

Dream.US Scholars

The University of Texas at El Paso (UTEP) is a partner of TheDream.US, the nation's largest college access and success program for DREAMers. TheDream.US provides scholarships to help immigrant students fulfill their dreams of obtaining a college education. UTEP DREAMers have an assigned Scholar Advisor at the Academic Advising Center who assists with priority registration and progress toward degree completion.

Foster Homeless Adoptive Resources (f.h.a.r.)

FHAR connects foster, homeless and adopted students with resources that provide personalized academic and social support throughout their UTEP experience. FHAR program services include housing referrals, household, hygiene and schools supplies, bus passes, and referrals to off-campus services. Students can learn more at utep.edu/fhar or by emailing fhar@utep.edu.