



Student Health and Wellness Center Student Rights and Responsibilities

The Student Health and Wellness Center (SHWC) recognizes the basic human rights of students and ensures students' understanding of their **RIGHTS** and **RESPONSIBILITIES** in regards to privacy.

Prior to receiving healthcare services, students are informed of their **RIGHTS**. These rights include the following:

- a. Students are treated with respect, consideration, and dignity as outlined in this Student Rights and Responsibilities document given to every student upon their initial visit.
- b. Students will be provided with privacy throughout their visit from check in to check out.
- c. Student disclosures and records are treated confidentially, as defined by the Family Education Rights of Privacy Act (FERPA) document given to every student upon their initial visit.
- d. Students are provided the opportunity to approve or refuse the release of their medical information, except as otherwise required by law.
- e. Information on the protection of student data is provided individually to the student during orientation sessions. This information is posted in the SHWC website and lobby.
- f. Students have the right to review any fees charged to them. This can be done by asking SHWC personnel for a copy of fees being charged to them.
- g. Students have the right to refuse participation in any research project that may be taking place at the SHWC.
- h. Students have the right to know the professional credentials of all SHWC healthcare providers. This credentials are included on individual healthcare name tags.
- i. Students have the right to request healthcare services from a qualified healthcare provider of their choice based on their availability.
- j. Students have the right to be informed about the process for expressing suggestions, concerns, complaints, and grievances as well as evaluate their satisfaction for healthcare services provided.

Prior to receiving healthcare services, students are informed of their **RESPONSIBILITIES**. These responsibilities require students to:

- a. Provide complete and accurate information to the best of the students' ability about his/her health, all medications being used (including over-the-counter products and dietary supplements), and any allergies which the student might have.
- b. Follow the treatment plan prescribed by the SHWC healthcare provider.
- c. Provide a responsible adult to transport student home from the SHWC and remain under adult supervision as prescribed by the healthcare provider.
- d. Inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care per their Student Rights and Responsibilities.
- e. Accept personal financial responsibility for any charges incurred for healthcare services.
- f. Be respectful of healthcare providers and staff, as well as other students who may be present at the SHWC.