

Operational Excellence: For Small Operations

Course description: Intended for small and medium size manufacturing and service operations with the objective of establishing a solid knowledge base from which to productively manage & control their business; enabling them to plan for their short, medium and long term future. This course deals with Non-ERP and Non-MRP operating environments. It targets operations using either manual or home created Window's based solutions to run their operation. Especially useful to operations where owners or managers have modest organizational structures. Where normally the leaders as well as their staff, are multi-tasked oriented and have to play several different roles during their work day to make things happen.

Course Outline:

Section I

- Product or Service Portfolio (House of Quality)
- Target Markets (Product Life Cycle / Attractiveness)
- Competitive Strategy
- Supply Chain & Distribution Channels (Design)
- Make-Buy Decisions, level of vertical integration.
- Business Model Statement
- Manufacturing Environments, Process Choices & Layouts
- Operation Design Statement
- Demand Forecast
- Pro-Forma Financial Statements (P&L, Cash Flow, Balance)



Take the first step to a more successful future!
Contact TMAC today for your free mini-assessment.
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