Instructions to view holds

1) Go to https://my.utep.edu/ to access the MyUTEP portal

2) Log into your UTEP account with your UTEP credentials
3) Click on the “Goldmine” icon

4) Click on “Student Records” under the “Personal information” tab
5) Select “View Holds”
6) View Holds in your account

These are the holds on your record. If you have a registration hold you will not be allowed to register. If you have a grades hold you will not be able to view your grades. A transcript from viewing your transcript.

Caution: Holds on your record cannot be viewed on the web.

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