



SPRING  
2024

PROFESSIONAL AND PUBLIC PROGRAMS

# CUSTOMIZED CORPORATE TRAINING

*Course guide*



915-747-5142 | [ppp.utep.edu](http://ppp.utep.edu)



# CUSTOMIZED CORPORATE TRAINING

You know that providing your employees with the best in professional development keeps them motivated, engaged and ahead of the competition, but finding exactly what you're looking for out there can be challenging. Let us help.

We know that unique needs require unique solutions. We'll work with you to design a custom training program that

- is based specifically on your unique needs
- is flexible and can be delivered however you need it
- is cost-effective and easy to implement
- is delivered by professional, experienced instructors
- brings the results you need

## Ask about our Corporate Wellness Program

We offer a variety of classes and seminars, all of which can be held online or at your workplace.



Simplify the process:

You can start by completing our online training needs assessment at [ppp.utep.edu/cct](http://ppp.utep.edu/cct)

Scroll down and click on the "Tell Us What You Need" button, complete the form and submit.





# Customized Training Spotlight



**Irazema S. Rojas** is a UTEP Engineering alum and 2023 Gold Nugget recipient. She holds both bachelor's and master's degrees in Civil Engineering and is the Chief Technical Officer for Water, Wastewater and Reclaimed Water at El Paso Water.

Rojas oversees a \$500 million budget and six departments that ensure the safe and reliable delivery of clean water and advance critical infrastructure projects throughout the El Paso region. With over 25 years of experience in water management, she has also worked on important infrastructure priorities that address environmental stewardship, community growth and rehabilitation of aging infrastructure.

As part of her efforts to retain talented engineers, Rojas worked with Professional and Public Programs a few years ago to put together a Project Management Professional Certificate customized training program for 80 of her employees.

Rojas says, "We chose Professional and Public Programs because of its reputation and the availability of customized schedules to meet our organization's needs... [plus] the instructor was highly recommended."

Did the training achieve its goals and would she recommend it?

"It was great," she says. "Our instructor was able to transition make the course relevant with real examples of how it applies to our industry. I would absolutely [recommend this training to others]."

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**Irazema S. Rojas**  
Chief Technical Officer for Water, Wastewater  
and Reclaimed Water at El Paso Water

Let Professional and Public Programs be your corporate training partner and help you develop your employees and leaders.

## OUR CLIENTS

The region's most reputable companies trust UTEP's Professional and Public Programs to train their employees. Here's a small sampling of our clients:

- Helen of Troy
- Housing Authority of the City of El Paso
- Socorro Independent School District
- Texas Tech
- Fort Bliss Garrison Command
- El Paso Police Academy
- El Paso Independent School District
- City of El Paso
- El Paso Fire Department
- University Medical Center (UMC)
- Universidad Autónoma de Ciudad Juárez (UACJ)

# Customized Corporate Training

## OUR RESULTS

“

Dr. Lou Herman is a delightful teacher. His use of humor and style works well with people that are especially uncomfortable with writing.”

**Customized Training Participant**

Classes attended:

GECU - Business Writing Skills Training



“

I was very satisfied with the LSSGB training. I am now going for my LSSBB. The LSSGB prepared [me] for the next step in LSS.”

**Lean Six Sigma Green Belt Program Participant**

“

[The] instructor’s delivery of course content was great. I learned a lot from [the instructor.]”

**Lean Six Sigma Green Belt Program Participant**

“

Good training. Enjoyed the exercises as those helped with the learning. Thanks!”

**Customized Training Participant**

Classes attended:

Supreme Laundry - Skills for Supervisory Success Training

## DID YOU KNOW?

According to LinkedIn’s 2022 Workforce Learning Report, **leaders can expand impact by connecting skills to internal mobility and employee retention.**

In the context of the Great Reshuffle — a period unlike anything in the history of work — organizations must prioritize enabling employees’ personal success through career development. Learning leaders can create more robust, sustainable programs by connecting skill building to career pathing, internal mobility, and retention.



**Click here to read article.**



# CONTINUING EDUCATION UNITS

We are happy to assist any UTEP department, unit, or program by evaluating, processing and awarding CEUs.



The **Continuing Education Unit (CEU)** is a uniform unit of measurement to record participation in non-academic, professional and vocational programs. It is based upon attendance in short courses and other noncredit continuing educational programs. Learn more about CEUs at <https://www.utep.edu/extendeduniversity/professional-and-public-programs/Resources/continuing-education-units.html>.

To request CEUs for your course, please fill out the form at [https://www.utep.edu/extendeduniversity/professional-and-public-programs/\\_Files/docs/p3-ceus-request-application-fillable-form.pdf](https://www.utep.edu/extendeduniversity/professional-and-public-programs/_Files/docs/p3-ceus-request-application-fillable-form.pdf) or click on the button below.



→ Click here to fill out the CEUs Request Form



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## Questions?



Contact us at [p3cbt@utep.edu](mailto:p3cbt@utep.edu) or call 915-747-5142 for more information.



# Earn the degree you need for the career you want!

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# DISCOVER YOUR POTENTIAL

CONTINUING EDUCATION AT UTEP

## CORPORATE AND BUSINESS TRAINING & CUSTOMIZED CORPORATE TRAINING



**Liliana Oaxaca**

*Program Manager*

Liliana (Lily) has been with Professional and Public Programs for the past nine years. She holds a Bachelor of Science in Business with a concentration in Management from the University of Phoenix and has over 25 years of management experience. Her professional background includes sales, talent recruiting, nonprofit program management, start-up programs, and customized training implementation.

Lily is an El Paso-born native and lives here with her daughter, Emily, a proud UTEP undergraduate student. Go Miners!

**Favorite inspirational quote:** “Life is not measured by the number of breaths you take but by the moments that take your breath away.” – *Maya Angelou*



**Sylvia Monsisvais**

*Program Coordinator*

Sylvia Ann Monsisvais graduated as “Student of the Year” from the University of Phoenix where she earned a Bachelor of Science in Business Marketing. She also has an Associate of Applied Science Degree in Music and Video Business.

During the course of her career, Sylvia has worked as an SOS Program Coordinator, Trainer and certified Crime Prevention Practitioner with the El Paso County Sheriff’s Office, and a Special Promotions Coordinator for the El Paso Police Department. She has received several commendation awards from El Paso’s Chief of Police and multiple awards for her volunteer work with various nonprofit organizations, including the DEA, Job Corps, United Blood Services, Cook Children’s Medical Center and Girl Scouts of the Rio Grande.

Sylvia resides in El Paso with her husband and two children.

**Favorite inspirational quote:** “Don’t let anyone ever make you feel like you don’t deserve what you want. Go for it.” – *Heath Ledger*



# SPRING 2024 COURSE GUIDE

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All photos used in this publication are courtesy of UTEP’s Division of Marketing and Communications and Extended University’s Marketing Department

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