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Support for  
Online  
Learning

**GRAB  
-N-  
GO**

# INSTRUCTOR PRESENCE

Online courses lack many of the social cues that naturally occur with in-person courses. However, there are a number of ways to bridge that gap and create a rich, dynamic learning environment.

## Connect with the class

- Create a class welcome message and video
- Introduce yourself with a personal touch
- Tell them how often you will check in

## Connect with students

- Use student names in messages and in feedback
- Hold virtual office hours
- Identify/motivate those who need extra attention

## Help students connect with each other

- Have students introduce themselves to their peers
- Encourage them to respond to each other
- Create opportunities for collaboration

## Provide feedback

- Summarize weekly activities
- Thank them for their participation
- Answer questions and clarify as needed

## Be present

- Schedule time to check in
- Use text, images, audio, and video
- Ask students for feedback about the course and adapt as needed

## Resources

- [Creating Online Office Hours with Bb Collaborate](#)
- [Recording Mini-Lectures with Bb Collaborate](#)
- [Microsoft Teams and Zoom Video Tutorials](#)
- [Online Presence Toolkit](#)