



STUDENT HEALTH INSURANCE PLAN

Graduate Student Employee/ FAQ

What eligibility requirements do I have to meet?

Appointed to and actively working a minimum of 50% (20 hours per week) for 4.5 months (135 calendar days) in a Graduate (Master's/Doctoral) Job Title.

**Linked information*

When do I enroll?

To qualify for enrollment in any of our health insurance plans, you must initially Opt-In to enrollment and meet the following eligibility criteria each semester:

- Enrolled in at least four (4) credit hours per semester;
- Appointed to/and actively working a minimum of 20 hrs./ week for at least 4.5 months in a Graduate (Master's/Doctoral) job title.

Where do I enroll?

Complete the "[SHIP Opt-In Form](#)" *easily, quickly and securely.*

How long do I have coverage for?

- Fall Semester (coverage from August 15th through December 31st)
- Spring Semester (coverage from January 1st through May 31st)
- Summer Semester (June 1st through August 14th)

How do I know that I have coverage?

Medical (SHIP) and/or Dental/Vision (**elected through Academic HealthPlans – AHP Care26**):

To confirm coverage and coverage dates, log in to your [Account Dashboard](#) (if you don't have one set up yet – [Click Here](#)). By using your existing account credentials or creating an account, then select 'My Account' and then "Coverage/Payment Information".

UT SELECT Medical and/or UT Voluntary Benefits (**elected through My UT Benefits**)

You will be able to *view, print, download* a Benefits Confirmation Statement from the [My UT Benefits](#) portal (using you Single Sign-On credentials).

Please Note: A benefit-eligible member must experience a qualified [Change of Status](#) event to elect or change UT benefit coverage outside of the Annual Enrollment period (July 15 - 31, 2027). To initiate this election/change within 31-days from the date of the qualified event, you must log in to your My UT Benefits portal, where supporting documentation (to confirm the event and effective date) can be uploaded.

For assistance with this transaction, we welcome the opportunity to meet with you for a virtual General Benefit Inquiry Meeting (via MS Teams), which can be scheduled through our [Appointment Portal](#).

Where is my SHIP Insurance ID card?

Follow these steps to access your SHIP **ID card**:

1. Create an account with [Academic HealthPlans](#) (AHP);
2. After registering with AHP, create an account with [Blue Cross and Blue Shield of Texas](#). To create your account, you will need to use your Member ID number;
3. Once both accounts are created, you can access your ID card using the [BCBSTX App](#). Visit the link below to learn more about your ID card. [Get to know your BCBSTX Member ID Card](#).

Follow these steps to find your SHIP **Member ID**:

1. Visit students.care26.com and log in.
2. Click on the Menu button located in the top-left corner of your dashboard and select "My Insurance."
3. Find and select the "Enrollment" link for your coverage that is currently in an "Active" status.
 - Note: Enrollments that are in a "Pending" status are still waiting on a Member ID assignment from the insurance carrier.
4. Your Member ID can be found in the details section of your enrollment.

Can I add dependent(s) to my coverage?

Yes. For SHIP medical (after activation), you may contact AHP at 1-855-247-7587, and they will provide guidance and rates. **IMPORTANT:** Evidence of Eligibility marriage certificate for spouse; birth certificate for child(ren) and social security numbers – for all) will be required.

Who should I contact with questions on my SHIP Enrollment and Benefits?

Enrollment Information	Academic HealthPlans, Inc. PO Box 1605 Colleyville, TX 76034 help.ahpcare.com	1-855-247-7587
-------------------------------	---	----------------

Benefits and Claims	Blue Cross and Blue Shield of Texas PO Box 660044 Dallas, TX 75266-0044	1-855-267-0214 BCBS Customer Service 1-800-451-0287 Medical Providers call 1-844-684-2255 EyeMed Customer Service
BCBSTX Internet Help Desk	Call for questions about your Blue Access for Members account. The Internet Help Desk is available 24/7.	1-888-706-0583
24/7 Nurseline		1-800-581-0368
Telehealth Solution	AcademicLiveCare (ALC) Request Support	1-866-882-0343
24/7 In the Moment Counseling	Academic Student Assistance Program (ASAP)	1-855-850-4301
988 Suicide & Crisis Lifeline	Hours: Available 24 hours Languages: English, Spanish Learn More	988 Dial 988 from any phone to be immediately connected