

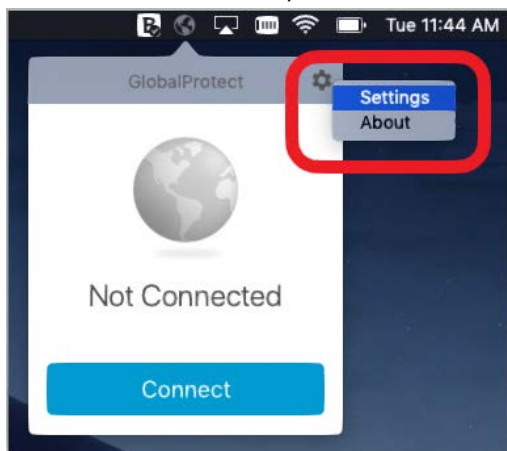


## How to Reset Your GlobalProtect VPN Password After a Password Reset in iOS

If you recently reset your UTEP password it may be necessary to update your GlobalProtect (GP) VPN password as well in since it remembers your previous credentials.

We recommend that you take this time to review the GP VPN Settings to insure they are configured correctly. To do this, **click on the GlobalProtect VPN icon** ; next, **click on the gear icon**  located on the top right corner of the window; and then choose “Settings”.



The settings window will open and give you options for editing the *portal* settings as well as resetting your *user credentials* if you reset your UTEP password. To reset your user credentials, simply click the “**Sign Out**” button located at the top right corner. This will cause the application to **forget** your saved credentials and prompt you for your new ones the next time you connect to the GP VPN application/portal.

If you entered an incorrect portal entry, or the portal changes, you can edit these setting here. The *portal* should be set to **vpnsec.utep.edu**. If this is not the current portal shown, you may 1) remove the entry by selecting the entry and clicking on the **minus** button at the bottom of the window; 2) add a new portal by clicking on the **plus** button; or **edit** an existing entry by selecting the **pen** button.

