IP and MAC Address Look-up

To assist the Information Security Office (ISO) in identifying your Internet Protocol (IP) Address and/or your System’s Physical Address (aka MAC Address), please follow the instructions provided below:

1. Click on the “START” button located on the lower tool bar OR

   OLDER SYSTEMS

2. Next, click on “Run” OR

   Windows 10

   Enter “cmd” in Search Bar

   Command Prompt App

   Search the web

   cmd - See web results
3. Type "**cmd**" in the space provided and click on "**OK**"

4. A window will pop-up for both **Older** and **Newer Systems** that looks similar to the one below
5. Type the following command line

**NOTE:** `<space>` indicates that there is **one and only one space** between the **command** “ipconfig” and the **switch** “/all” as illustrated below (do not type any quotation marks):

```
ipconfig<space>/all and hit “ENTER”
```

6. Please note both the **Physical Address** and **IP Address**, and have it ready when phoning Information Security for assistance.
7. To exit type “exit” and hit “ENTER”; the Window will close at this point.

If you have any questions or require assistance please contact the Information Security Office via email at security@utep.edu

Revision History
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