

IP and MAC Address Look-up

To assist the Information Security Office (ISO) in identifying your **Internet Protocol (IP) Address** and/or your System's **Physical Address** (aka MAC Address), please follow the instructions provided below:

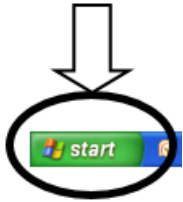
1. Click on the **"START"** button located on the lower tool bar

OR

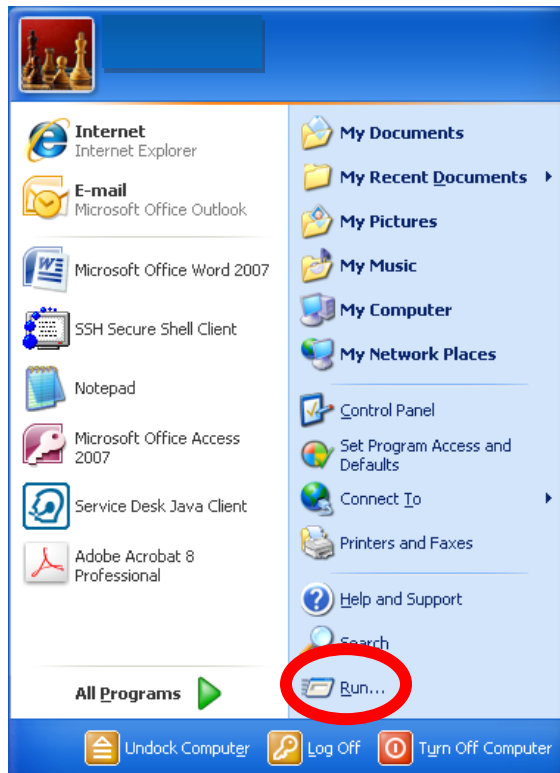
"SEARCH" icon

OLDER SYSTEMS

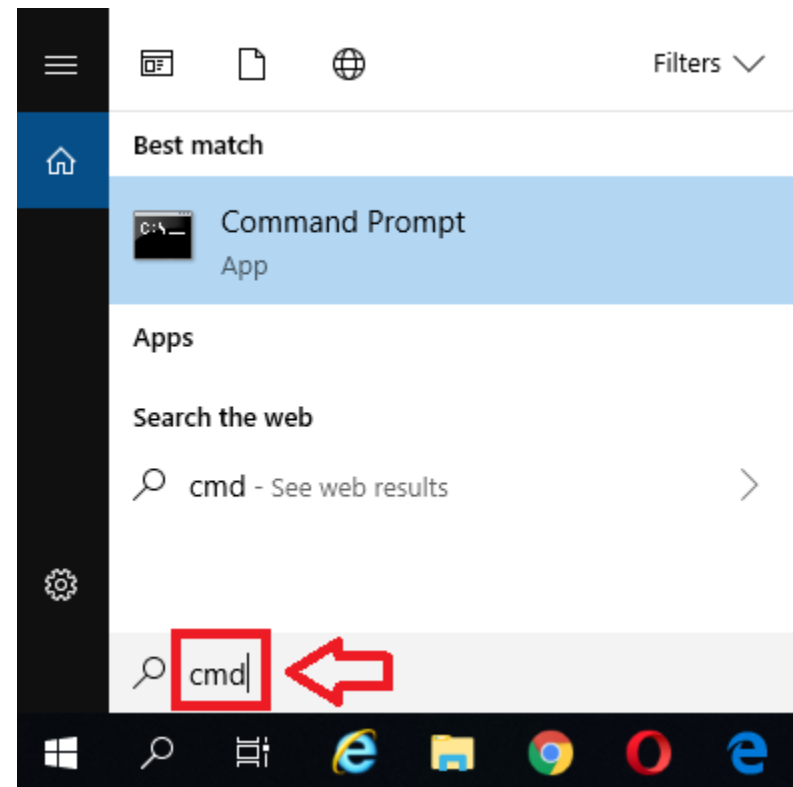
WINDOWS 10



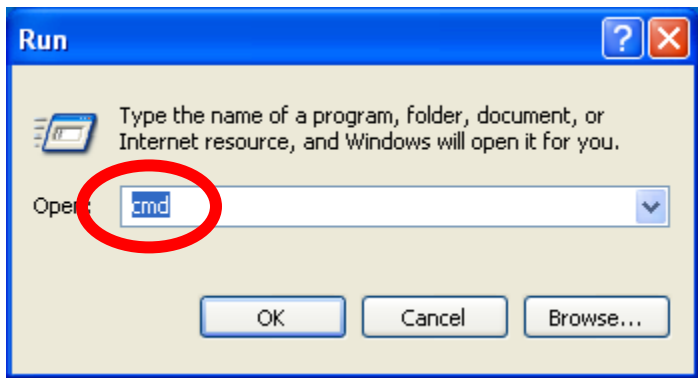
2. Next, click on **"Run"** OR



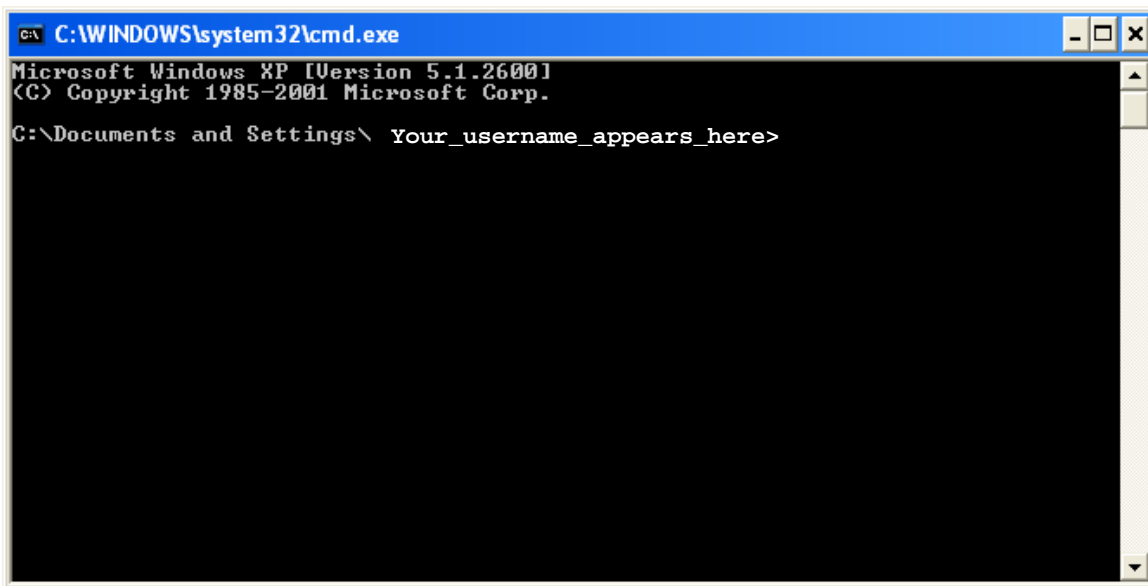
Enter **"cmd"** in Search Bar



3. Type "cmd" in the space provided and click on "OK"



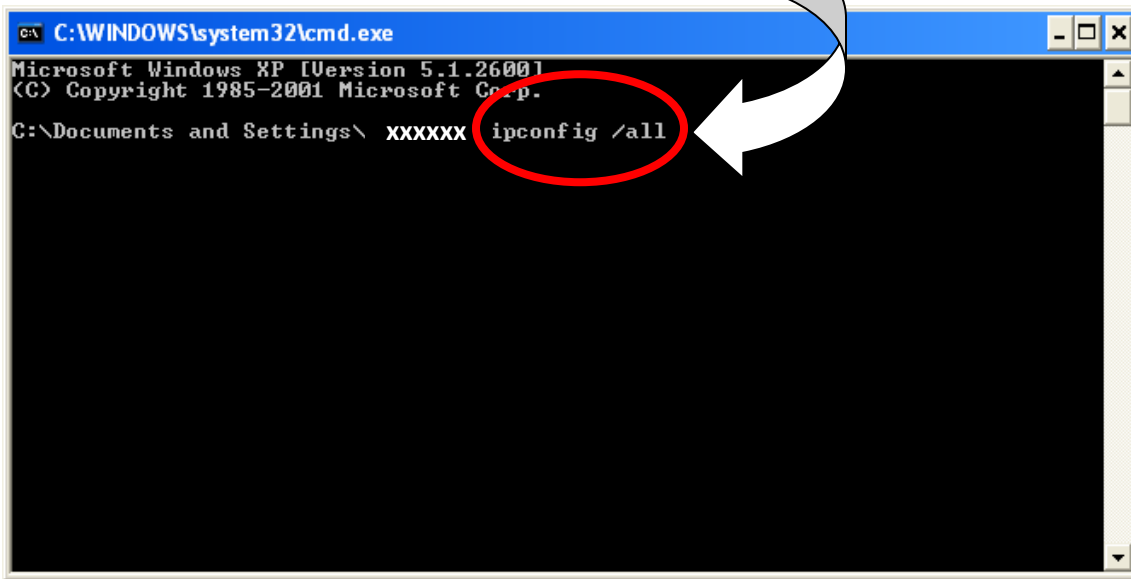
4. A window will pop-up for both **Older** and **Newer Systems** that looks similar to the one below



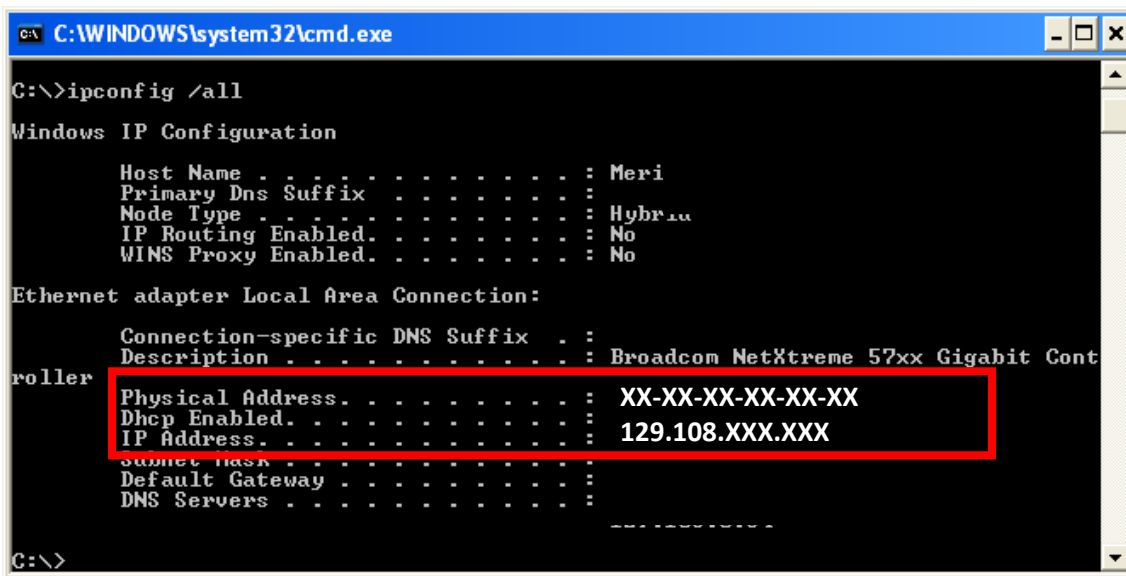
5. Type the following command line

NOTE: <space> indicates that there is **one and only one space** between the command “**ipconfig**” and the switch “**/all**” as illustrated below (do not type any quotation marks):

ipconfig<space>/all and hit “**ENTER**”



6. Please note both the **Physical Address** and **IP Address**, and have it ready when phoning Information Security for assistance.



7. To exit type “**exit**” and hit “**ENTER**”; the Window will close at this point.

If you have any questions or require assistance please contact the **Information Security Office** via email at security@utep.edu

Revision History

First Draft: March 14, 2008

Revised: January 14, 2010

Revised: May 30, 2019