

The following information may be of particular interest and help:

1. **The Food Pantry, located in Memorial Gym, remains open <https://www.utep.edu/student-affairs/foodpantry/>. The hours of operation are 10:00 a.m. – 3:00 p.m. The Pantry will also be open Friday, Cesar Chavez day.**
 - Students impacted emotionally or experiencing increased anxiety, worry or concern are encouraged to contact Counseling and Psychological Services at 915-747-5302 or visit <https://www.utep.edu/student-affairs/counsel/>. Counseling and Psychological Services continues to provide services to students.
 - Students who are facing unexpected financial hardship due to COVID-19 are encouraged to contact the Office of Student Financial Aid at studentfinancialaid@utep.edu. Staff will work closely with you to determine if any supplemental financial support may be available, including funding for technology needs.
 - Regarding technology, If you are a student who received financial aid for either the fall 2019 or spring 2020 semester(s) and do not currently own a computer, there may be grant assistance to help you purchase a computer, internet hotspot, or tablet so you can access your classes and course materials. Please email a request for this grant support to: studentfinancialaid@utep.edu. Be sure to include your full name, UTEP ID#, and a reliable phone number. We will contact you regarding your eligibility for grant assistance.
 - If you are not currently receiving financial aid, but still need assistance to purchase a computer, the Paydirt Emergency Loan Program is available to assist students. The maximum loan amount is \$500. You can apply for this loan by emailing gcharez@utep.edu to request your personalized online application link.
 - If you are feeling ill and need medical assistance, please contact your healthcare provider. If you plan to visit the Student Health and Wellness Center, please call ahead to receive instructions on how best to access services.

- If you have questions, we want to provide timely and accurate answers. Faculty and staff are prepared to assist you during these uncertain times. You are encouraged to reach out to faculty, staff or departments directly via phone or by email with questions you may have. For more general questions, you may call UTEP's coronavirus hotline at 1-877-747-8983.