Research Data Systems

A unit under Research & Innovation, we are a compact and dynamic IT team responsible for developing and supporting departmental applications and systems within the Research & Innovation (R&I) department. Collaborating with various units, we address their business requirements and offer technical solutions.

Services Provided

Support - Our team's role involves analyzing, troubleshooting, and assessing technology problems in our department. Presently, we track and manage all inquiries through our R&I Helpdesk.

Development and maintenance - working with our clients, we strategize, develop, test, deploy, and maintain the necessary tools for our department.

Data reporting/dashboards - Collaborating with our users, we offer the necessary data and reports for informative insights and strategic decision-making. Reports can be created in Excel or showcased through a dashboard.

Get in Touch!

rds@utep.edu | Kelly Hall, 7th Floor