The health, safety and well-being of our students is very important to all of us. We are committed to helping our students be successful academically, professionally and socially during their time at UTEP. However, there are times when our students experience difficulties that disrupt their academic, professional and personal lives and rely on faculty and staff for assistance such as the recent issuance of executive orders and/or proposed policy changes by the White House.

The UTEP community is greatly enriched by students and scholars from around the world. We value the contributions these individuals make to our university community and take seriously our responsibility to promote inclusivity and respect. The diversity of backgrounds, thoughts and ideas is central to the institution’s mission of providing a high-quality educational experience for all members of the campus community.

If at any time you or the students and scholars you work with have questions or concerns, please refer them to the department or service that can support them further. How we choose to handle these types of situations makes all the difference for the students and scholars we work with.

Office of International Programs and Study Abroad
Union Building East, Rm. 203 | oip@utep.edu | 915-747-5664 | sa.utep.edu/oip
The Office of International Programs and Study Abroad assist students and scholars in navigating the complex US government immigration regulations by advising them on their educational, financial, personal and social concerns in relation to their status in the US. The staff also support students and scholars with specific work authorization in order to be employed on-campus or applying for Curricular Practical Training (CPT) and Optional Practical Training (OPT) in order to work off-campus. The office administers the PASE tuition discount program for Mexican nationals, sponsors programs and activities that help students expand their cultural awareness and understanding of their connection to the global community, facilitates international education opportunities through study abroad/study away programs and houses a Passport Acceptance Facility.
Counseling and Psychological Services
Union Building West, Rm. 202 | 915-747-5302 | sa.utep.edu/counsel
After-Hour Crisis Line: (915) 747-5302
The University Counseling Center (UCC) offers confidential counseling services in English or in Spanish. Distance learners are invited to contact the University Counseling Center for a one time consultation regarding their specific needs. The UCC provides group and individual counseling for currently enrolled UTEP students and consultation services for faculty and staff. Appointments can be made by visiting the University Counseling Center, Monday through Thursday during regular business hours. Students can “walk in” (without an appointment) to complete paperwork and can usually be seen by a counselor within an hour. The Center is open on Fridays for crisis counseling and scheduled appointments only. The Center also offers career counseling and educational workshops throughout the year on a variety of topics. Appointments can be made by visiting the Center. The University Counseling Center also has an After Hours Crisis Line, 915-747-5302, which can be used by students, parents and other university associates.

Dean of Students
Union Building West, Rm. 102 | DOS@utep.edu | 915-747-5648 | sa.utep.edu/dean
The Dean of Students, housed in the Office of Student Life, helps students navigate the campus community and find the resources needed to be successful academically, professionally and socially while enrolled at UTEP. The Department also lends support to students and their families when faced with challenges, difficulties and unique situations that merit assistance from the Dean of Students. The Dean of Students oversees the Office of International Programs and Study Abroad and can assist students and Scholars with general questions and information pertaining to immigration status, access to resources on-campus, current regulations and/or general questions related to domestic and international travel. Requests from federal agents pertaining to international students or undocumented students should be routed to Dr. Catie McCorry-Andalis, Dean of Students for further follow-up. Catie can be reached by email at cmandalis@utep.edu or by phone at 915-747-5648.

Foster Homeless Adoptive Resources (f.h.a.r.)
Academic Advising Center | fhar@utep.edu | 915-747-5290 | utep.edu/fhar
Foster Homeless Adoptive Resources strives to connect foster, homeless and adopted students through education and advocacy with resources that will holistically assist with their UTEP experience. Students who qualify could be eligible for support and services including bus passes, access to housing, school, hygiene and household supplies as well as referrals to off-campus services.

Food Pantry
A food pantry containing non-perishable food is available on-campus to food-insecure students. The Pantry is located within the Student Engagement and Leadership Center, Union Building West, Rm. 106. The Food Pantry is open Monday-Friday during regular business hours.