

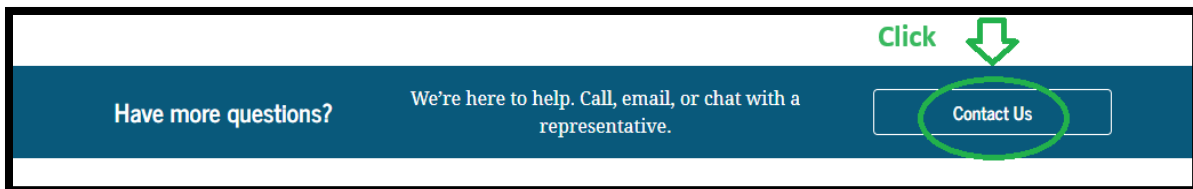
Parents or contributors without social security numbers require an additional verification process to create a FSA in order to submit a FAFSA.

Below are the steps needed to request a Case # through the Live Chat and be able to submit the “Attestation and Validation of Identity” form:

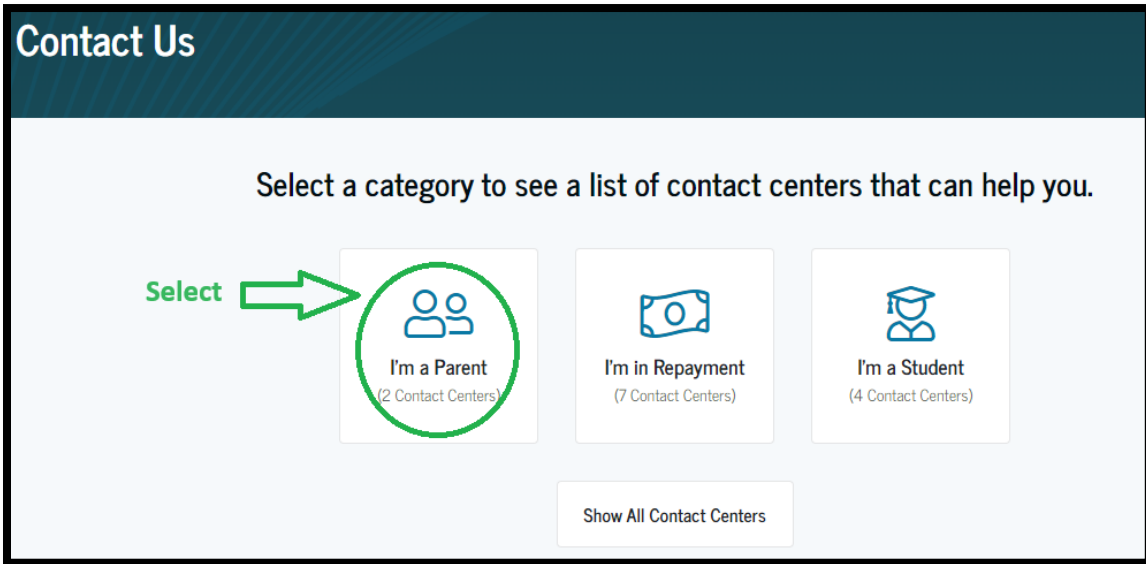
Click on Help Center:



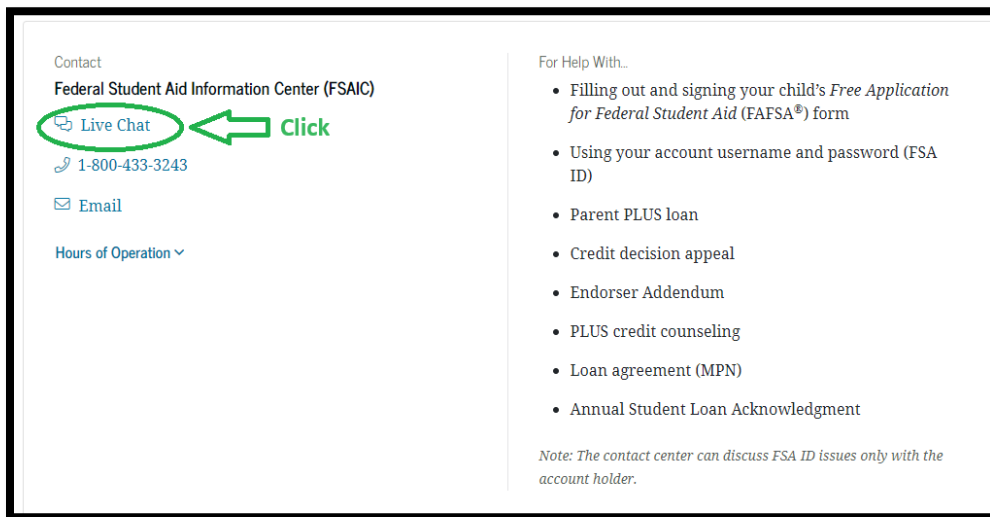
Click on Contact Us at the bottom of the page:



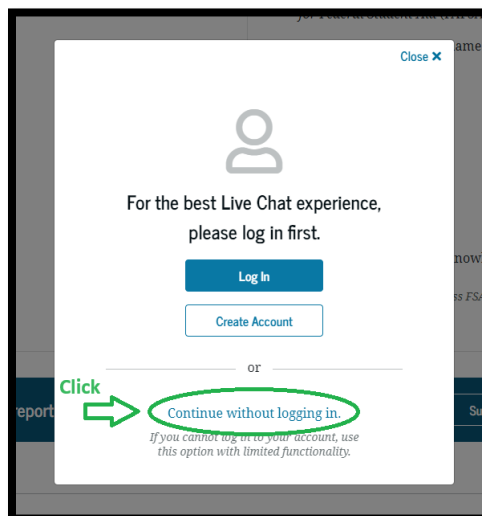
Select I'm a Parent:



Click on Live Chat and hit enter:



Click on Continue without logging in:



[Close](#)

Email Us

Please visit the [Settings](#) page to update your contact information.

Email is for general questions. We cannot reset account passwords or provide loan information through email. For those issues, please use live chat or call us.

First Name

Last Name

Email Address

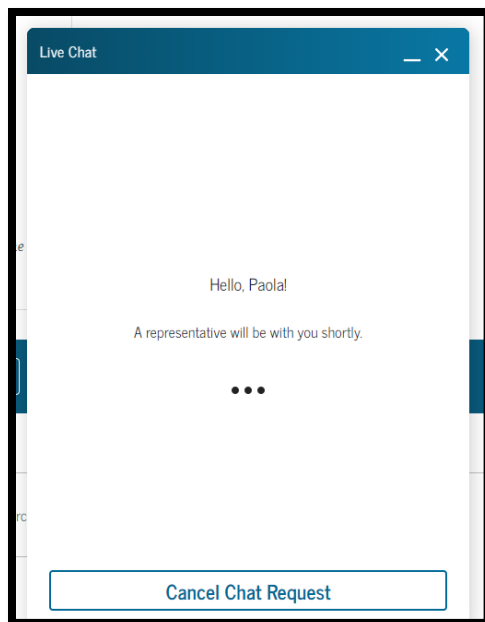
Subject

I have a question about...

How can we help you today?
Do not include your Social Security number or other sensitive information. 132/3200

After you submit the email, a representative will connect with you.

The average wait time has been between 10 to 15 minutes).



A U.S. Department of Education (DOE) agent should connect and help you locate your FSA ID. Once DOE locates the parent account, the parent will receive a second email with instructions on how to complete the Attestation form and submit the necessary identity documentation.



Attestation & Validation of Identity

OMB No. 1845-0179
Form Approved
Exp. Date: 6/30/2024

WARNING/IMPORTANT: Any person who knowingly makes a false statement or misrepresentation on this form or on any accompanying document is subject to penalties that may include fines, imprisonment, or both, under the U.S. Criminal Code and 20 U.S.C. 1097

Section 1: Description

Complete this form only if you do not have a Social Security number (SSN) and need to verify your identity to access the U.S. Department of Education's Systems. You must contact Federal Student Aid Information Center (FSAIC) at 1-800-433-3243 prior to completing and submitting this form and providing documentation of identity. After calling FSAIC, you will receive an email from FSA with your case number and instructions.

Complete this form and provide documentation of identity if one of the following statements is true for you:

1. I am a parent or spouse of a student who is applying for aid, and I do not have an SSN.
2. I am a citizen of the Freely Associated States and need to complete the FAFSA® form online.

Section 2: Instructions

1. Read and Sign Statement of Identity
2. Provide Documentation of Identity (See table below)
3. Submit this statement and copies of documents to Federal Student Aid for processing.
4. Submit this form and the required documentation to: IDVerification@ed.gov
5. Next Step – Within 1-3 business days, FSA will provide an email confirming that your identity has been verified

Section 3: Personal & Contact Information

Full Name (First, Middle, Last): _____

Address: _____

City: _____ State: _____ Zip Code: _____

Date of Birth (MM/DD/YYYY): _____

Email Address: _____

Case Number (see e-mail from FSAIC): MANVER# _____

Section 4: Attestation & Signature

I certify that I, (Print name) _____, am the individual signing this Statement and Documentation of identity for purposes of obtaining login credentials (FSA ID) to access the U.S. Department of Education's Systems to contribute to a FAFSA® form. I acknowledge and understand this Attestation Form is not an application for federal student financial aid under Title IV of the Higher Education Act (HEA), as amended. I further understand and acknowledge that I must abide by the U.S. Department of Education's code of conduct, terms of service, and rules of behavior when accessing and using the U.S. Department of Education's Systems (refer to [September 10, 2021 Federal Register Notice](#) for more information).

By signing below, I consent and certify under penalty of perjury under the laws of the United States of America, that the foregoing is true and correct. I understand that any falsification of this statement is punishable under the provisions of 18 U.S.C. § 1001 by a fine, imprisonment of not more than five years, or both, and that the knowing and willful request for or acquisition of records pertaining to an individual under false pretenses is a criminal offense under the Privacy Act of 1974, subject to a fine of not more than \$5,000 fine (5 U.S.C. § 552(a)(i)(3)). By signing and submitting this form, my request for login credentials will be logged in the U.S. Department of Education's Person Authentication Service (PAS) System of Record (18-11-12).

Name (Printed): _____

Signature: _____

Date (MM/DD/YYYY): _____

Section 5: Acceptable Identification Documents

All acceptable documents submitted for verification or proof of identity must be valid (current and unexpired). The name of the individual and address on the utility bill must match the information provided on this form. Only one (1) document is required from Group A or two (2) documents from Group B.

Group A

- U.S. State/Territory Driver's License
- U.S. State or City Identification Card
- Foreign Passport

Group B: Utility Bill ^[1] plus one (1) of the following:

- Municipal identification card
- Community ID
- Consular identification card

¹A utility bill is generally defined as a monthly statement that details an amount owed by an individual(s) of a household for basic services that keep a residence operable. Such as: electricity, water/sewer, gas, trash/ recycling, television, internet, or phone bill.

Section 6: Privacy Act Statement

Authority: Title IV of the Higher Education Act of 1965, as amended (HEA) (20 U.S.C. 1070 et seq.), authorizes the U.S. Department of Education (Department) to ask the questions set forth in this *Attestation & Validation of Identity* form.

Purpose: We use the information provided on this form to process the *Attestation & Validation of Identity* to generate authentication and log- on credentials for those individuals wishing to access Departmental student financial assistance systems, online applications, websites and services, and to update security challenge questions and their corresponding answers, and to allow electronic signature on student aid forms and applications, including, but not limited to, the consent/affirmative approval for the Department to disclose records to the Internal Revenue Service (IRS) to obtain Federal Tax Information (FTI) and for the disclosure and redisclosure of the FTI, revocation of such consent/ affirmative approval, the Free Application for Federal Student Aid (FAFSA[®]), Direct Loan Master Promissory Notes, loan benefit program forms, deferments, or forbearances through StudentAid.gov and other Department websites, as applicable. An individual's personally identifiable information, is used to verify identity and retrieve records to process this form. We also may verify the accuracy of the information provided to the Department.

Routine Uses: The information provided on this form will only be disclosed outside of the Department with prior written consent or as otherwise allowed by the Privacy Act of 1974, as amended (Privacy Act) (5 U.S.C. 552a). The Privacy Act's requirement for prior written consent has an exception for "routine uses" that the Department publishes in our System of Records Notices (SORNs). The Department may disclose, without consent, the information provided on this form pursuant to the routine uses identified in the Person Authentication Servicer (PAS) (18-11-12) SORN, which is