



Office of Student Financial Aid (OSFA)
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FRESH START ACKNOWLEDGEMENT 2024-2025

The U.S. Department of Education developed the "Fresh Start" program to help student loan borrowers in default. If your loans qualify, you may be eligible to get out of default and possibly regain several student loan benefits. The Fresh Start program will continue through one year after the COVID-19 Federal Student Loan payment pause ends, and if you don't act before the Fresh Start period ends, you will lose access to these benefits.

To accept these benefits, you must complete and submit the Student Certification below. You must also submit a Free Application for Federal Student Aid (FAFSA) for the applicable school year, if you haven't already done so. If other financial aid documents are required from you, we will reach out to you via your school email account.

STUDENT INFORMATION:

Student's Last Name	First Name	Middle Initial	UTEP ID Number
Student's Primary Phone	Student's Email Address	Student's Date of Birth	

STUDENT CERTIFICATION:

I understand that I am eligible for Title IV aid as a result of the Fresh Start program. As a Fresh Start-eligible borrower, I understand that, by accepting Title IV HEA Federal Student Aid during the Fresh Start period, I am agreeing to have my defaulted loans transferred to a new servicer - the company that will manage my loan - which will result in continued Title IV, HEA Federal Student Aid eligibility beyond the Fresh Start period. I understand that this transfer may not occur immediately and that I can contact the holder(s) of my defaulted loan(s) to request my transfer sooner.

Student Signature: _____ Date: _____

For Office Use Only:

Date: _____ Initials: _____