Installing the GlobalProtect agent on Mac OS X 10.6 or better

1. Install the agent:
   a. From the GlobalProtect Installer, click Continue:

   ![Continue button](image1)

   b. Select the GlobalProtect package and click Continue:

   ![Custom Install](image2)

   c. Click Install to perform a standard installation of the GlobalProtect software:

   ![Standard Install](image3)
d. Enter your credentials (name and password) to confirm GlobalProtect installation and select **Install Software**:

![Image of installation process]

After the installation successfully completes, click **Close**. The GlobalProtect agent starts automatically:

![Image of successful installation]

2. **Log in to GlobalProtect.**
   When prompted, enter your **Username** and **Password** and then click **Apply**:

![Image of login screen]
3. **Approve the login**
You will receive the following notification on your mobile device setup for Duo push. Select **Approve** to complete the connection.

A successful authentication connects you to the corporate network.

**Use the GlobalProtect Agent**

1. **If you are not connected to GlobalProtect, connect now.**

   You can tell if you are connected by hovering over the GlobalProtect icon on the menu bar:

   a. In the menu bar, right-click the GlobalProtect icon 🌐, and select **Connect**.
b. If you did not enter your credentials during install phase, you will be prompted to enter credentials, click **Apply**.

![GlobalProtect Portal Authentication](image)

- **Portal:** vpnsec.utep.edu
- **Username:** paydirt
- **Password:** ********

- **Cancel**
- **Apply**

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c. When you receive the Duo notification click **Approve**.

![Duo Notification](image)

- **Approve**
- **Deny**

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**Disconnect from GlobalProtect**

1. To disconnect, click the GlobalProtect icon 📲 on the menu bar and select **Disconnect**.