Installing the GlobalProtect agent on Windows Vista or better

1. **Install the agent:**
   a. From the GlobalProtect Setup Wizard, click **Next**.

   ![GlobalProtect Setup Wizard](image)

   **Welcome to the GlobalProtect Setup Wizard**

   The installer will guide you through the steps required to install GlobalProtect 6.3.1 on your computer.

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   ![Select Installation Folder](image)

   **Select Installation Folder**

   The installer will install GlobalProtect to the following folder:

   To install in this folder, click “Next.” To install in a different folder, enter it below or click “Browse.”

   ![Confirm installation](image)

   **Confirm installation**

   The installer is ready to install GlobalProtect on your computer.

   Click “Next” to start the installation.

   ![Installation Complete](image)

   **Installation Complete**

   GlobalProtect has been successfully installed.

   Click “Close” to exit.

   If prompted by UAC, select **Yes**.

   b. **Click Next** to accept the default installation folder (C:\Program Files\Palo Alto Networks\GlobalProtect) or **Browse** to choose a new location and then click **Next** twice.

   ![Select Installation Folder](image)

   **Select Installation Folder**

   The installer will install GlobalProtect to the following folder:

   To install in this folder, click “Next.” To install in a different folder, enter it below or click “Browse.”

   ![Confirm installation](image)

   **Confirm installation**

   The installer is ready to install GlobalProtect on your computer.

   Click “Next” to start the installation.

   ![Installation Complete](image)

   **Installation Complete**

   GlobalProtect has been successfully installed.

   Click “Close” to exit.

   If prompted by UAC, select **Yes**.

   c. **After the installation successfully completes, click Close. The GlobalProtect agent will automatically start.**

   ![Installation Complete](image)

   **Installation Complete**

   GlobalProtect has been successfully installed.

   Click “Close” to exit.

   If prompted by UAC, select **Yes**.
2. Log in to GlobalProtect.
   When prompted, enter your User Name, Password and vpnsec.utep.edu for the Portal. Then click Apply. If your authentication is successful, you will be connected to your corporate network.

3. Approve the Duo Notification
   Select Approve on the Duo notification received. If your authentication is successful, you will be connected to your corporate network.

4. Customize GlobalProtect Icon on System Tray
   a. Show hidden icons by selection up arrow
   b. Select Customize... to modify what icons appear on the taskbar
c. Scroll down and locate GlobalProtect client icon. Set the notifications to “Show icon and notifications”, and select OK (This setting is only applied to the current user profile).

Use the GlobalProtect Agent for Windows

1. If you are not connected to GlobalProtect, connect now.
   
   You can tell if you are connected by hovering over the GlobalProtect icon in the system tray.

   a. On the system tray, right-click the GlobalProtect icon, and select Connect.

   b. If you did not enter your credentials during install phase, you will be prompted to enter credentials (Portal: vpnsec.utep.edu), click Apply.

   c. Select Approve on the Duo notification received. If your authentication is successful, you will be connected to your corporate network.
Disconnect from GlobalProtect

1. To disconnect, right-click the GlobalProtect icon on the taskbar and select **Disconnect**.