iClicker

Student Instructions for Classes using the Blackboard/iClicker Link in the Ultra Course View

![Screenshot of Ultra Course View](image-url)
Quick Tips when Using iClicker:

• Students can either connect to the UTEPSECURE Wi-Fi when they are on campus or use their mobile data (if available) to participate in class.
  • Use the one that provides better service in the classroom where class is conducted
• For optimal performance, students should close all other apps or windows that may be running on their phones
  • If a student’s device freezes, they will need to restart their phone.
• Students need to use their UTEP email address (…..@miners.utep.edu) when creating their iClicker student accounts. Students who have used iClicker in the past do not need to create a new account.
• iClicker automatically gives all new students a 14 day free trial. As long as students have selected UTEP as their institution, they will not have to renew their subscription after the 14 day trial is over. Students will still be able to participate and add additional UTEP courses.
• Students: DO NOT create more than one iClicker student account! You will only receive credit from a single account. You can edit your account information in your iClicker profile if needed. Your iClicker student account will work for multiple courses.
1. Log into Blackboard (through my.utep.edu). Under the Courses tab, click on your Professor’s course. On the Course Content area look for the iClicker icon. (Note: Do not access Blackboard through the Bb student app go through a web browser.)

2. Click on the icon. This will redirect you to the iClicker student log in page. (Note: Students who have accessed the Bb/iClicker link in another class may be automatically logged into their iClicker student account when they click on the icon. If this is the case, you should see your class on your iClicker course list: see slide 6.)

3. Existing accounts: Log into your iClicker student account.

   New accounts: Sign up for an account if you have never used iClicker before. Follow the steps on the next slides.
Create an iClicker Student Account

1. Click on the Sign up option to create an account.
2. Search your institution:
   - Institution: UTEP (University of Texas at El Paso)
3. Complete the form with the following information:
   - Enter your First and Last Name
   - Email: use your UTEP email address (username@miners.utep.edu)
   - Student ID: use your 800# or 880#
   - Check “I agree to the Policy”
   - Click on “Next”
4. Create your password (must meet all credentials listed) on the line that says “Password” then confirm the password you just created.
   - Click on Create Account.
Now that you have created your account, **sign in to iClicker**.

When asked to register a remote device, choose **“Skip This Step”**.
Your Professor’s course will now appear in your Courses list in your iClicker student account. When it’s time to participate in class, select the course and wait for your instructor to begin (See next few slides).
How to Participate in Class

1. When a session is active, the Join Session button will appear on the course screen. Click this button to join the session.

2. Once you’re connected to the session, your screen will automatically update to allow you to answer questions whenever polling starts. You will receive an image of the instructor’s screen (if enabled by instructor).

3. If questions are graded, you will receive correct/incorrect feedback.
Course History tab allows you to view all your course participation, organized by date. You will see the points you earned over the total possible points for each session. If your instructor has chosen to share screenshots then you can review past questions to study material after class.

Simply tap on a session to select it and tap a question to view the details.

NOTE: Because iClicker data is stored to the cloud, you can access your session history from anywhere using a web browser, iOS app or the Android App.
iClicker Technical Support

Please contact the **UTEP Technology Support Helpdesk** at **915-747-4357 (HELP)**, to open a service request

Or

If on campus, come to the Library room 300 (Technology Support Center) for assistance.