GlobalProtect VPN for Chrome OS - Installation Instructions

Please note that GlobalProtect is a product of Palo Alto Networks and you may see both names used.

1. On your Chromebook go to the Web Store or Google Play

2. In the search bar type GlobalProtect and hit Enter

3. Click on the add to Chrome button when GlobalProtect App is found

4. In the next window click on “Add app” button to add this application to your device
5. Open the Global Protect Application in your application menu

6. Enter myvpn.utep.edu into the next prompt and click Add Connection

7. Verify your configuration is correct in this then close the application

8. Go to the bottom right-hand corner, click on the clock, and then click the VPN button.
9. Click on the myvpn.utep.edu setting under GlobalProtect

10. Enter your UTEP username and password and click Connect

11. Approve the DUO alert.
12. You will see the windows below when you have successfully connected.

12. Please remember to disconnect after you are done using the VPN.