UNIVERSITY TRAVEL MANAGEMENT

ABOUT ANTHONY TRAVEL

UNIVERSITY BUSINESS

UNIVERSITY ATHLETICS

UNIVERSITY FAN

DISTINCTIVE EVENTS

INTERNATIONAL TOURS

Since 1989, Anthony Travel has delivered creative and comprehensive travel solutions for university and athletic travel. With 79 collegiate partners at campuses nationwide, we provide our clients with the most cost-efficient, technologically advanced, customer service-oriented travel solutions available.

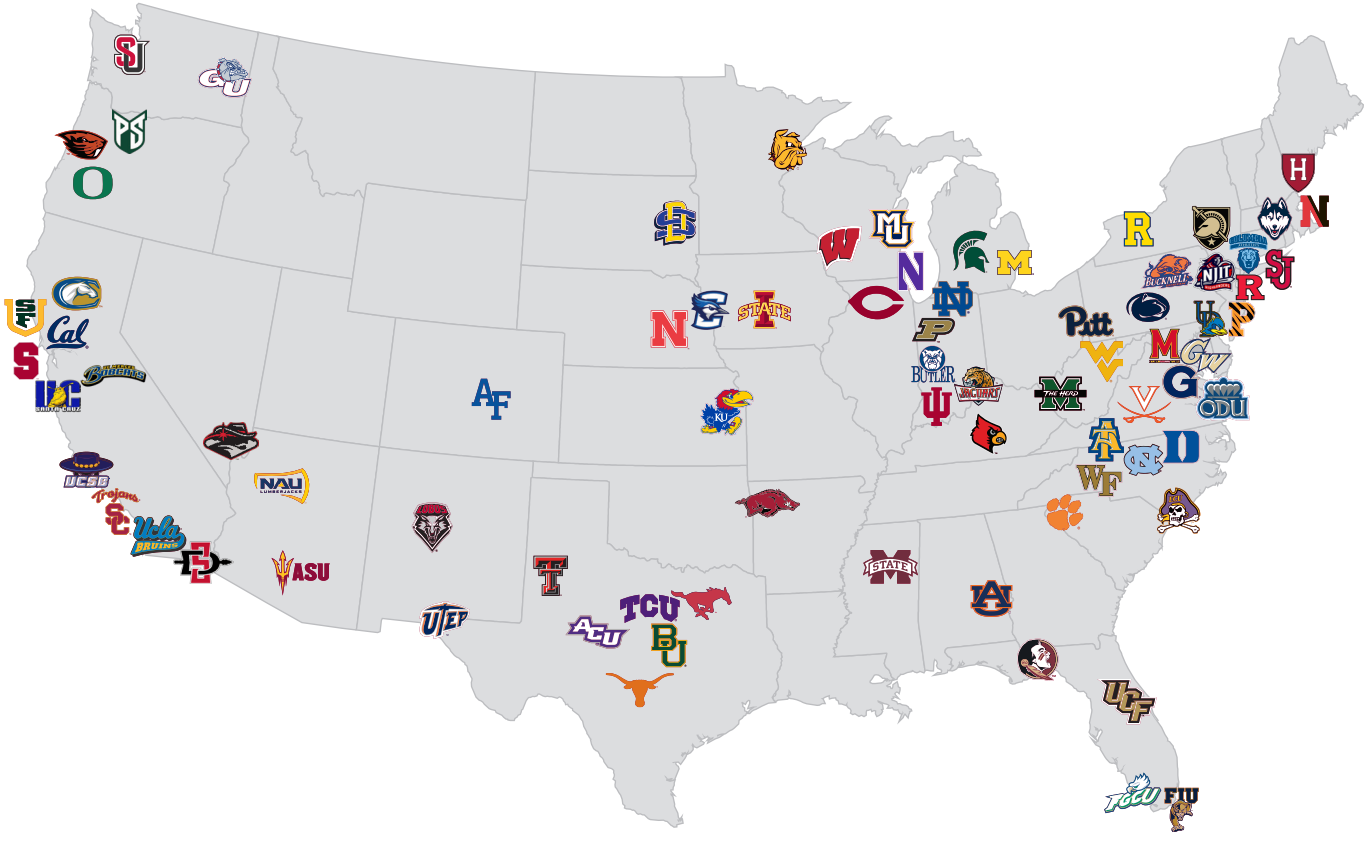
UNIVERSITY BUSINESS TRAVEL

As the official travel partner for many of the nation's most prestigious colleges and universities, we provide online and agent assisted travel fulfillment, travel policy management, vendor negotiations, travel safety and security, T&E data management and credit card reconciliation assistance.

ATHLETIC TRAVEL

Anthony Travel manages every athletic department travel need for coaches, administrators, staff and teams—for every sport—365 days a year. From regular season travel to bowl games and Final Four® trips—we serve teams, alumni and fans arranging hotel, airfare, bus transportation and all the details in-between.

UNIVERSITY TRAVEL PARTNERS



79

YEAR-ROUND COLLEGIATE TRAVEL CLIENTS

PROGRAM OBJECTIVES

STRUCTURE

SAVINGS

SERVICE

SOLUTION

- Provide customized travel management to **ensure a 24/7 high level of service, convenience and overall quality for university and athletic travel**
- Consolidate travel purchasing to **leverage travel spend and increase savings**
- Negotiate comprehensive and progressive travel solutions to **reduce transactional and administrative overhead**
- Ensure **compliance with UTEP policy** and government regulations while promoting **best practices for travel**
- Provide **enhanced monitoring and reporting systems**

PATRICIA URBINA | UNIVERSITY BUSINESS TRAVEL

Meet Patty

Patty is a 25-year veteran of the travel industry with experience in both retail and wholesale markets. Throughout her career she has excelled in many roles, from sales consultant to team leader. She is fluent in both Spanish and English, allowing her to explore a variety of options in the travel industry.

Patty has a passion for personal travel as well, having traveled throughout Mexico, the U.S. and the Caribbean — she hopes to experience the rest of the world in the near future!

We are excited to welcome Patty to the Anthony Travel Team! She looks forward to working closely with the entire UTEP administration and staff to build a strong partnership and provide you the most cost-efficient, technologically advanced, customer service-oriented travel solutions available.

CONTACT
PatriciaUrbina@AnthonyTravel.com
Toll Free: 844-260-4880
Local: 915-263-8810

1900 North Oregon
Suite 100 – University Towers
El Paso, TX 79902

Hours: 8 a.m. to 5 p.m. Mountain Time (MT)

UNIVERSITY TRAVEL MANAGEMENT

- Dedicated reservation agents and account management
- Global transportation and lodging reservation and/or ticketing
- Online booking tool training and support
- Customized reporting
- 24-hour service
- Visa and passport services
- Duty of Care assistance
- Virtual payment assistance
- Profile management
- Unused ticket tracking
- Account management
- Credit card reconciliation support
- Guest travel
- Higher Education best practices

CONCUR COMPLEAT | MID-OFFICE QUALITY CONTROL

Fare Search

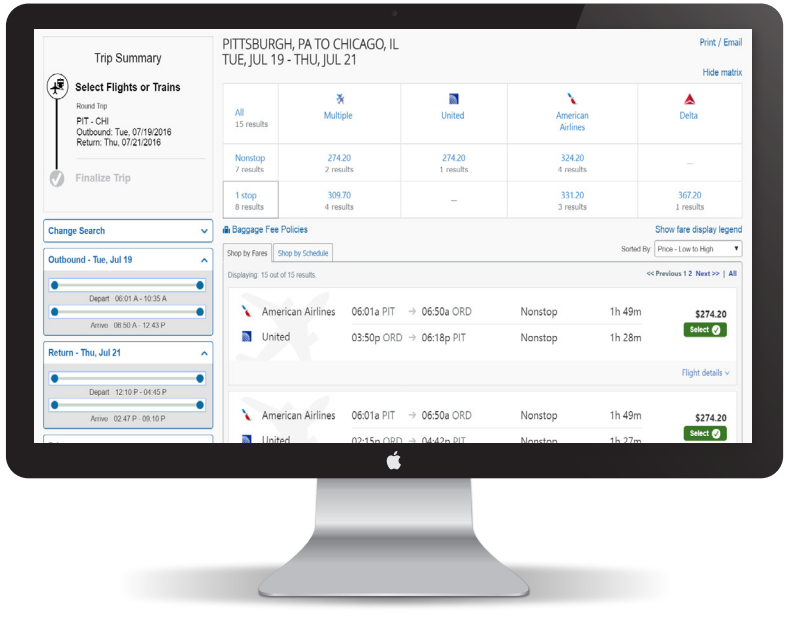
File Finishing

Auto-Ticketing

Remote Data Access

Web Services

- Automates processes and increases efficiencies
- Manages over 100 quality control routines
- Facilitates accuracy of client reporting requirements
- Streamlines full-service and online work flows
- Saves time to focus on more value-added services
- Increased communications to travelers and end users
- Touchless travel fulfillment



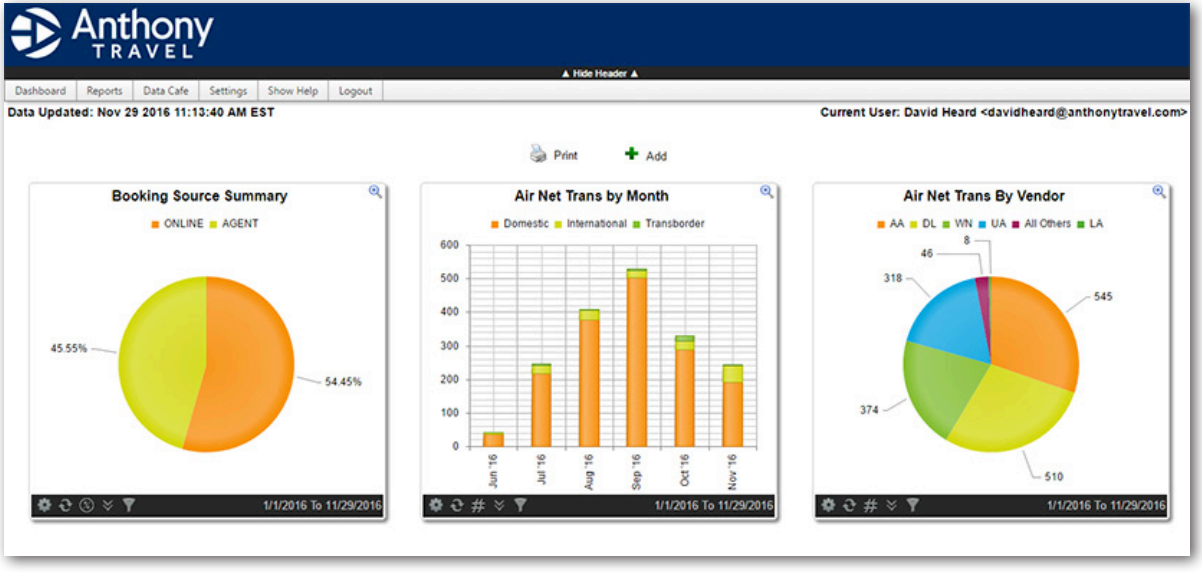
REPORTING | DATA MANAGEMENT

"Anthony Travel has always provided me with excellent customer service. Kyle Stork has gone out of his way to assist me. I needed to compile a rather large report and he went beyond the call of duty to research several trips from out of the country and faithfully provided me with the information I needed."

| Amanda Huerta
Undergraduate Studies
University of Notre Dame

Increase Statistical Data

- Customized reporting
- Unused ticket management
- Budgeting
- Credit card reconciliation
- Audit controls
- Data enrichment



AFTER-HOURS TEAM

- Dedicated Anthony Travel personnel
- World-wide toll-free emergency telephone service
- Cost avoidance through time of day call routing
- Multiple language translation
- Lost luggage assistance
- Lost credit card alert

ATI 24

24/7/365
CLIENT SERVICE

"I have been managing a difficult international emergency this week involving a professor and her spouse traveling in Phuket, Thailand. Without the after- hours emergency assistance from Anthony Travel (over the weekend) I would not have been able to manage this incident."

| Lee Loden
Director, Travel Management Services
University of Texas at Austin

PRESIDENT | BOARD | DONOR TRAVEL

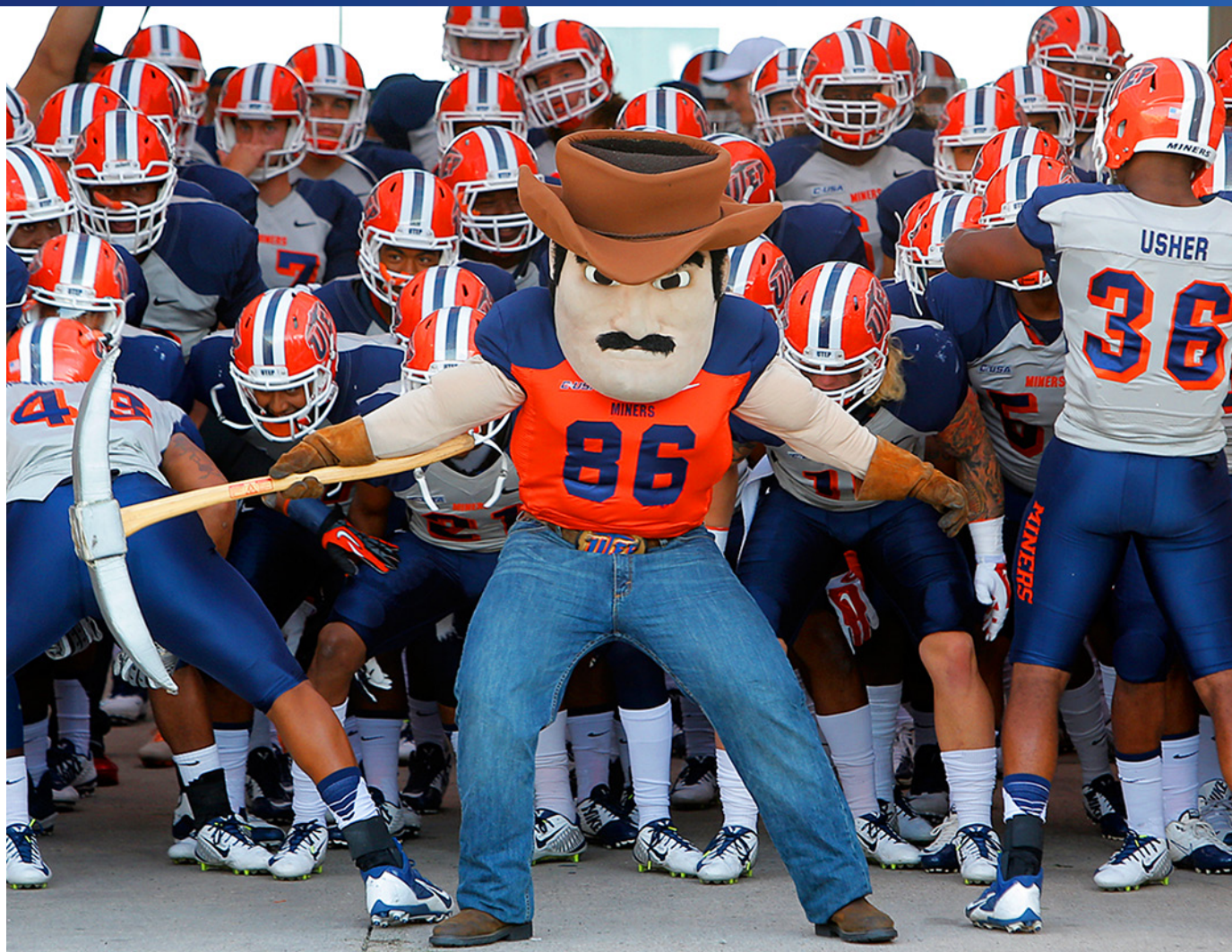
- Service and convenience
- Stewardship opportunities
- Special events
- Financial rewards
- Mitigate financial risk

Recent International Destinations:
Brazil, Greece, Italy, South Africa, China, India, Peru, Turkey, Dubai, Scotland, Israel, Spain, France

"This kind of travel experience enabled us to deepen friendships and to dialogue about important challenges and opportunities in a way that simply cannot be done in a campus environment."

| Lou Nanni
Vice President University Relations
University of Notre Dame

ATHLETIC TRAVEL MANAGEMENT



ATHLETICS TRAVEL MANAGEMENT

Increase Savings | Streamline Processes

- Team Travel
- Recruiting Travel
- Charters
- Hotels
- Buses

Maximize Service

- Dedicated personnel
- 24-Hour Service
- Budgeting
- VIP Services

"Anthony Travel has been a valued partner for several years now and we're excited to be able to continue and strengthen our relationship into the future. It's comforting to know we can count on such a customer service-oriented company for our travel needs."

| Barry Alvarez
Director of Athletics
University of Wisconsin

Anthony TRAVEL

A WINNING PARTNERSHIP

UTEP AND ANTHONY TRAVEL

UTEP™

AUGUST 2017