

Refund Information

University of Texas at El Paso has partnered with BankMobile for the processing of refunds.

[Contract Disclosure](#)

Once you are registered for classes, you will receive your Refund Selection Kit in a bright green envelope. Once it arrives, simply follow these steps to make your refund preference selection:

1. Go to my.utep.edu
2. Select the the FINANCES tab
3. Click on the Refund Selection tab to make your refund preference selection

Please note that you have options as to how you receive your refund.

1. **Deposit to an existing account** – Money is transferred to an existing account the same business day BankMobile receives funds from University of Texas at El Paso, it takes 1 – 2 business days for the receiving bank to credit the money to your account.
2. **Deposit to a BankMobile Vibe account** – If you open a BankMobile Vibe checking account (upon identity verification), money is deposited the same business day BankMobile receives funds from University of Texas at El Paso.
 - BankMobile Vibe is a checking account that offers the power to bank anywhere, anytime.
 - If you select the BankMobile Vibe account as your refund choice, you will receive a temporary virtual Debit MasterCard to use until your physical card arrives in the mail.

The method you choose does not affect the amount of your refund.

For more information about BankMobile, visit this link:

<http://bankmobiledisbursements.com/refundchoicesso/>